

# SYED FASIHUDDIN AHMED

IT Project Manager

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## PROFESSIONAL SUMMARY

Seasoned IT Project Manager with over 30 years' experience delivering multi-vendor IT and infrastructure projects in the Middle East and Pakistan. Fourteen years in the Gulf region, including a decade in Abu Dhabi, with direct exposure to Core42's partner ecosystem through ongoing TAQA Distribution projects. Adept at end-to-end project management — from scope definition and vendor coordination to commissioning and handover — in sectors including utilities, oil & gas, and enterprise technology. Skilled in vendor management, procurement processes, ERP/CMMS integration (SAP, Oracle CC&B, MAXIMO), and risk governance. PMP-trained (preparing for renewal) with valid UAE work visa and driving license.

## CORE SKILLS & EXPERTISE

Project Management: End-to-end lifecycle delivery (Waterfall, Agile, Hybrid), Risk identification and mitigation, Budget, schedule, and quality control, Stakeholder, and vendor management

Technical Expertise: ERP & CMMS: SAP Plant Maintenance, Oracle CC&B, IBM MAXIMO, IT upgrades, Compliance familiarity: safety, procurement, and operational standards

Soft Skills: Leadership, Communication, Problem-Solving, Analytical Thinking

Tools: MS Project, Jira, MS Office, DaVinci Resolve, AI Tools (Leonardo, ElevenLabs, Kling, Fliki)

## PROFESSIONAL EXPERIENCE

### Meraki Global Consulting – Project Manager (PM for Oracle)

Oct 2022 – Present | Karachi, Pakistan (Remote to UAE)

- Leading Oracle integration projects at TAQA Distribution (formerly ADDC)
- Manage end-to-end delivery including requirements gathering, vendor coordination, etc.
- Maintain strong working relationships with TAQA's support team.

### ADNOC Sour Gas – Information Systems Officer

Feb 2015 – Sep 2021 | Abu Dhabi, UAE

- Managed SAP Plant Maintenance operations, improving maintenance planning and execution efficiency.
- Coordinated the One ERP project, unifying all ADNOC subsidiaries under a single ERP solution.
- Participated in workshops, end-user coordination, and ensure business process alignment

## **ESolutions FZ CO. LLC – Project Manager / Senior Business Consultant**

Jun 2012 – Feb 2015 | Abu Dhabi, UAE

- Delivered process analysis, workflow design, and ERP/CMMS integration services to oil & gas and utilities clients.
- Supported MAXIMO implementation for KNPC and other GCC clients.
- Provided training and documentation to ensure smooth operational transition.

## **Kuwait National Petroleum Company (KNPC) – Senior Business Consultant (Commercial)**

Apr 2008 – Jun 2012 | Ahmadi, Kuwait

- Commercial & Finance Process Support.
- MAXIMO Implementation.
- Business Process / Workflow Design.

## **BP Pakistan E&P Inc. – SCM Performance Analyst**

Sep 2004 – Mar 2008 | Karachi, Pakistan

- Led MAXIMO EAM system optimization and performance monitoring for supply chain operations.
- Earlier Roles (1995–2004) – Inventory Analyst / Systems Officer
- Managed cataloging, item master data, and procurement processes in field operations.

## **EDUCATION**

- MBA – Management – Virtual University of Pakistan (2012)
- B. Com – University of Karachi (2009)
- Professional Diploma in Supply Chain Management – Pakistan Institute of Management (2007)

## **CERTIFICATIONS**

- PMP (Certified 2014, expired 2023)
- IELTS – Band 8.0 (2015)
- IBM Certified Deployment Professional – MAXIMO V7.1
- Supply Chain and Logistics Fundamentals (edX / 5 Certificates)
- Leadership for Engineers (edX)

## **LANGUAGES**

- English (Fluent)
- Urdu (Native)
- Arabic (Basic)

## **PROJECTS:**

### **CCB Merge and Upgrade at TAQA Distribution UAE**

To merge the two instances of CC&B (Al Ain and Abu Dhabi) into one single database along with all existing customizations and rates. Provide project management from Oracle's end for the Data Migration (DM) team. The target is to achieve the timeline of 20 hours for the ETL activity, validation, and migration of 3.3 billion records with zero reconciliation issues.

Role: Project Manager

Size: Large

Approximate Value: USD 2.0M

Start Date: Jan-2025

Completion Date: ETC: May-2026 (for Merge)

### **CCB-ServicesMax (SMAX) Integration at TAQA Distribution UAE**

To integrate ServiceMax application with Oracle Utilities Customer Care & Billing (CC&B) application. Provide project management from Oracle's end, custom code development, unit testing, and testing/implementation support.

Role: Project Manager

Project Size: Large

Approximate Value: USD 1.2M

Start Date: Oct-2024 (my role)

Completion Date: Jan-2026

### **CCB-Indra-MDM Integration at TAQA Distribution UAE**

To integrate Indra Meter Device Management (MDM) v.4.0 application with Oracle Utilities Customer Care & Billing v2.5 (CC&B) application. Provide project management from Oracle's end, custom code development, unit testing, and testing/implementation support.

Role: Project Manager

Project Size: Large

Approximate Value: USD 600K

Start Date: Oct-2024 (my role)

Completion Date: Mar-2025

### **CCB Upgrade (with customizations) at Sui Southern Gas Company (SSGC) Pakistan**

CC&B version 2.4 was upgraded to v2.8 with the same base functionality along with the existing customization packages in COBOL and JAVA also upgraded to the latest version.

Role: Project Manager

Project Size: Large

Approximate Value: USD 1M

Start Date: May-2023

Completion Date: Aug-2024

**OneERP (SAP) Implementation at ADNOC Sour Gas UAE**

ADNOC Group OneERP implementation to have one unified SAP system across all ADNOC companies.

Project Size: Huge

Role: SPOC for Ops/Maintenance from Shah Sulphur Station

Year: 2019-2021

**IBM Maximo Enterprise Asset Management Upgrade from v6.2 to v7.5 with Oil & Gas add-on module, at United Energy Pakistan Ltd. (UEPL)**

Upgrade IBM Maximo Asset Management from v6.2 to v7.5 with add-on Oil & Gas specific modules like MOC, HSE etc.

Role: Project Manager

Project Size: Large

Approximate Value: USD 1M

Year: 2013-2014

**Maximo Upgrade at ADNOC Offshore (formerly ADMA) UAE**

Upgrade of IBM Maximo v5.2 to v7.5 with huge customizations

Role: Senior Business Consultant (Commercial)

Project Size: Large

Year: 2014-2015

**Maximo Implementation at Taweela Asia Power Company (TAPCO) UAE**

Taweela Asia Power Company (TAPCO) IBM Maximo 7 Implementation

Role: Senior Business Consultant

Project Size: Medium

Year: 2013

**Training Workshops at ADNOC Onshore (formerly ADCO) UAE**

Refresher training for all the commercial staff, covering Maximo commercial modules. This included a detailed study of the current business processes and development of customized training material with hands-on training.

Role: Trainer

Year: 2013